

MARY JONES, RN, BSN, CCRN
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A healthcare manager having served in four major hospitals and academic settings with more than 20 years of specialized experience in medical-surgical, trauma, critical care, emergency nursing and post-anesthesia recovery.

An innovative leader with a proven track record in cost effective strategies for improving the delivery of patient care and education.

SIGNIFICANT ACCOMPLISHMENTS

- Developed and managed a three-department annual budget of \$5.5 million.
- Developed and implemented an outpatient cardiac surgery pre-operative testing and education program, reducing preoperative admissions by 50% and saving \$50,000 per year.
- Participated in the development and implementation of joint practice open-heart procedures, reducing critical care length-of-stay from five days to two day.
- Created and put in place an Intra-Aortic Balloon Pump (IABP) program for nurses and technicians, reducing annual contractual costs by \$200,000.
- Participated in ten Joint Commission on Accreditation of Healthcare Organization (JCAHO) and Title 22 standards surveys with no Type 1 recommendations.
- Managed the cross-training of 75 staff between critical care and post-anesthesia care units. Results included 100% of intensive care staff providing post-anesthesia care, eliminating off shift and weekend recovery call for surgery.
- Created a safety/infection control resource nurse role that resulted in a 50% reduction in overexertion injuries.
- Reduced registry usage by \$75,000 per year through restructuring staffing mix, improved scheduling, assignment planning and cross-training.
- Developed the framework for a LVN/RN collaborative practice model, resulting in a staff skill mix change by 25%.
- Established in the catheterization laboratory quality improvement and outreach programs that have reduced readmission rates due to complication by 80%.
- Redesigned the annual skills recertification process, reducing non-production time by five hours per employee.
- Participated in the development of clinical pathways for the top ten DRGs. Reduced the critical care length-of-stay by four days.
- Participated in the development of criteria-based performance appraisal tools for RNs, LVNs and unit secretaries, reducing review subjectivity and improved staff performance.
- Improved patient outcomes by 50% with the use of a critical care expert nurse program.
- Saved \$500,000 per year by restructuring the critical care units and the catheterization laboratory operations.
- Developed a unit-based staff development program, which increased staff participation and cut education staff in half.

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PROFESSIONAL EXPERIENCE

Community Hospital, Los Angeles, California

2004-Present

Nurse Manager – Critical Care

Responsible for the operations of a 15-bed coronary care unit, a 30-bed multi-specialty intensive care unit, cardiology, cardiac catheterization laboratory and vascular/angiography laboratory. Administered with a 15-member operations team the financial and personnel management for up to 130 technical and professional staff and an operating budget of \$5 million.

Western Institute, Los Angeles, California

2000-2004

Clinical Nursing Instructor

ABC College, Los Angeles, California

1995-2000

Clinical Instructor

Central Hospital, Los Angeles, California

1991-1995

Department Manager – Intensive Care Unit (1993-1995)

Responsible for the operations of a 20-bed multi-specialty intensive care service with active open-heart surgery and renal/bone marrow transplant subspecialty programs. Management responsibilities included budget planning, cost control, marketing and personnel management. Participated in policy and procedure development and implementation.

Cardiovascular Nurse Clinician (1992-1993)

Responsible for training a specialty dedicated cardiovascular nursing team. Provided clinical resources to the intensive care staff. Participated in policy and procedure development and implementation.

Staff Nurse (1991-1992)

PRIOR EXPERIENCE

Held staff nurse positions in trauma intensive care, post-anesthesia recovery and emergency for acute-care hospitals.

EDUCATION

California State Los Angeles, Los Angeles, California

Master of Science Nursing Candidate

University of Southern California, Los Angeles, California

Bachelor of Science, Nursing

Los Angeles Hospital School of Nursing, Los Angeles, California

Professional Nursing Diploma

LICENSES/CERTIFICATIONS

Registered Nurse, California	Critical Care Registered Nurse (CCRN)
Advanced Cardiac Life Support Provider (ACLS)	Basic Life Support Provider (BCLS)
Board of Registered Nursing (BRN) continuing education provider	California Teaching Credential
Continuous Process Improvement Advisor (PIA)	Zenger Miller Supervision and Group Action

AFFILIATIONS/AWARDS

Critical Care Management Association-President American Association of Critical Care Nurses American Society for Health Education and Training American Heart Association Nursing Excellence Award-Anaheim Memorial Hospital Values In Action Award - St. Joseph Hospital and Health System

LANGUAGE SKILLS

Bilingual - English/Spanish